

ORDINANCE NO. 2024-1622

**AN ORDINANCE OF THE CITY OF CHELAN,
WASHINGTON AMENDING SECTION 13.12.050 OF THE
CHELAN MUNICIPAL CODE AUTHORIZING THE
FINANCE DIRECTOR TO WAIVE CHARGES FOR
UTILITY SERVICES TO COMMERCIAL FACILITIES
UNABLE TO CONDUCT BUSINESS OR A RESIDENCE
RENDERED UNINHABITABLE BY FIRE OR NATURAL
DISASTER.**

The City Council of the City of Chelan, Washington, do ordain as follows:

Section 1. Section 13.12.050 of the Chelan Municipal Code shall be amended as follows:

13.12.050 Remission of water utility service charges.

The finance director, or his/her designee, is hereby authorized to adjust or waive fees/charges under the following circumstances:

- A. Excess water usage due to broken lines, leaks, or unexplained water consumption occurring in winter months to unread meters. If requested by the customer, the finance director is authorized to allow a onetime adjustment to a customer's utility bill for excess water usage when a broken line, leak, or unexplained usage has occurred during the winter months when meters are not read. The customer is required to make a written request within 30 days of issuance of the bill showing excess usage. If the overage is due to a leak, the customer is to provide proof of repair of the leak. The finance director is authorized to waive up to 50 percent of any excess water over what is typically billed to the customer based on a review of the customer's account. No late fees or penalties shall be incurred by the customer making such request until the customer has been issued a revised billing and had 30 days to pay the adjusted amount due.
- B. Commercial facilities unable to conduct business or a residence rendered uninhabitable by natural disaster. If a commercial facility or single family residence is destroyed or rendered uninhabitable due to a natural disaster and a customer requests water service be temporarily disconnected, the finance director may waive charges for water and/or sewer service, and for the fee for reconnecting water service, for a reasonable time, up to twenty-four (24) months, to allow the customer to repair or reconstruct.

- C. The city shall not be held liable for damages caused because of any leakage, frozen pipes, or break along the curblineline or on the premises.


Section 2. Those portions of any ordinance conflicting with this Ordinance are repealed as of the effective date of this Ordinance.

Section 3. If any term or provision in this Ordinance shall be held to be invalid or unenforceable by a court of competent jurisdiction, such invalidity or unenforceability shall not affect the validity or enforceability of any other term or provision of this Ordinance.

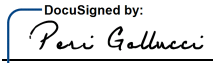
Section 4. This Ordinance, or a summary thereof, shall be published in the official newspaper of the City of Chelan and shall take effect and be in full force thirty (30) days after passage.

PASSED by the City Council of the City of Chelan, Washington, this 9th day of April, 2024.

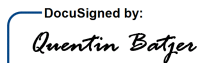
APPROVED:

By: 
Erin McCardle, Mayor

AUTHENTICATED:

By: 
Peri Gallucci, City Clerk

APPROVED AS TO FORM:

By: 
Quentin Batjer, City Attorney

FILED WITH THE CITY CLERK: March 29, 2024
PASSED BY THE CITY COUNCIL: April 9, 2024
EFFECTIVE DATE: May 9, 2024
ORDINANCE NO.: 2024-1622

Certificate Of Completion

Envelope Id: 45B3B448A89E4991BD552884EF9E8CC0

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Quentin Batjer

quentin@dadkp.com

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Signed: 5/22/2024 11:12:17 AM

Electronic Record and Signature Disclosure:

Accepted: 5/22/2024 11:12:03 AM

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Erin McCardle

mayor@cityofchelan.us

Mayor

City of Chelan

Security Level: Email, Account Authentication
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Electronic Record and Signature Disclosure:

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Peri Gallucci

pgallucci@cityofchelan.us

City Clerk

City of Chelan

Security Level: Email, Account Authentication
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Envelope Summary Events	Status	Timestamps
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Signing Complete	Security Checked	5/22/2024 2:31:13 PM
Completed	Security Checked	5/22/2024 2:31:13 PM

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure
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If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: deputycityclerk@cityofchelan.us

To advise City of Chelan of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at deputycityclerk@cityofchelan.us and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

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To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to deputycityclerk@cityofchelan.us and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

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- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to deputycityclerk@cityofchelan.us and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

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- Until or unless you notify City of Chelan as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by City of Chelan during the course of your relationship with City of Chelan.