#### **ORDINANCE 0-23-2274**

# AMENDING SECTION 3 - SERVICE CHARGES OF THE WATER AND SEWER POLICY AND PROCEDURE MANUAL OF THE CITY OF COLLEYVILLE, AND PROVIDING FOR AN EFFECTIVE DATE

- WHEREAS, water and wastewater base rates are set to recover the City's annual operating costs for the utility system; and
- WHEREAS, the Fiscal Year 2024 Utility Fund operating budget has been proposed and the required base rates to fund said budget have been calculated; and
- WHEREAS, the FY24 FY28 capital improvement plan has been proposed and the required capital improvement rates to fund said plan have been calculated.

# NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF COLLEYVILLE, TEXAS:

Sec. 1. THAT Section 3 – Service Charges of the Water and Sewer Policy and Procedure Manual of Colleyville, Texas, which is "Appendix A" of the Colleyville Code be replaced in its entirety to read as follows:

#### Sec. A. - Water rates.

The following base and volumetric charges shall apply to residential and non-residential water customers. Base charges for out-of-city customers shall be \$4.00 higher than the charge for in-city customers.

Base charge per month for in-city customers:		
Water meters 1 inch or less	\$15.62	
Water meters of 1.5 inches	\$31.24	
Water meters of 2 inches	\$49.99	
Water meters of 3 inches	\$93.73	
Water meters of 4 inches	\$156.21	
Base charge per month for out-of-city customers:		
Water meters 1 inch or less	\$19.62	
Water meters of 1.5 inches	\$35.24	
Water meters of 2 inches	\$53.99	
Water meters of 3 inches	\$97.73	
Water meters of 4 inches	\$160.21	

Volumetric charge per 1,000 gallons	\$5.5969
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# Rates for fire hydrant meters:

The use of fire hydrant meters shall only be allowed within the Colleyville city limits. The use of the fire hydrant meters shall be limited to a period of no more than 90 cumulative calendar days. Under special conditions, a customer may submit a written request to the public works department for use of a fire hydrant meter for a period longer than 90 cumulative calendar days, subject to public works director approval. In considering special condition(s), the public works director shall not consider requests which are necessary to relieve a self-created or personal hardship, failure of performance by a contractor, nor for financial reasons. In considering the customer request, the public works director shall solicit the recommendation of the fire chief and fire marshal in consideration of the request. Further, the public works director shall consider alternative means available to the customer. If special condition(s) are approved by the public works director, in no case shall the meter be used for more than an additional 30 calendar days. The public works director may provide a written ruling within 15 working days of receipt of the customer's written request.

In the event a request for special condition(s) is denied by the public works director, customer shall, within 14 calendar days, make written appeal to the city manager of the public works director's decision. The city manager shall render a written decision within 30 working days of receipt of the customer's appeal. Such decision by the city manager shall be final and not appealable to the City Council.

For purposes of this section, written communication shall be considered communication, which is deposited with the United States Postal Service for delivery.

The user must submit in writing, the location of where the meter will be used, and such meter shall be used exclusively at the location on record with the city. For purposes of this section, the use of a meter shall be allowed cumulatively for only one location within an individual subdivision and/or development.

For a period of 90 cumulative calendar days after a meter is returned and read by the city, a user shall not be permitted to check out another meter for use at the same designated location, as defined herein.

The monthly base charge for a fire hydrant meter shall be \$50.00. Water usage for a fire hydrant meter shall be charged at a rate of \$4.17 per 1,000 gallons of water used.

The customer shall be in possession of and responsible for the meter. The customer will be responsible for bringing the meter to the public works service center by the 20th of each month for reading. The customer is required to use a proper fire hydrant wrench for operation of the fire hydrant. The customer shall be responsible for any damage and repair, as reasonably determined by the city, to the fire hydrant or the fire hydrant meter by the use of a temporary water meter.

The customer will be required to provide for any backflow device necessary to meet the current city ordinance for protection of the city's drinking water supply.

The City of Colleyville, Tarrant County, and Texas Department of Transportation (TxDOT) shall be exempt from the provisions of this policy.

#### Sec. B. - Sewer rates.

This schedule of rates per month or fraction thereof shall be the basis for determining charges to all customers for rendering sanitary sewage service, where the sewage produced by such customer is a normal strength wastewater (170 mg/l BOD and 260 mg/l suspended solids) and where such customer is located within the City of Colleyville. The base charge for non-residential customers shall be \$6.00 higher than the charge for residential customers.

A base charge per month shall be charged as follows:	
Residential customers	\$13.67
Non-residential customers	\$19.67

A monthly sewer volume charge shall also be charged to all customers as set forth hereinafter. The sewer volume charge for residential customers will be based upon the individual customer's average monthly water use during the months of December, January and February. Where no preceding winter quarter average is available from records, a volume of 9,000 gallons shall be used for this volume charge.

The monthly sewer volume charges to commercial and industrial class customers will be based on total water use each month as measured by appropriate meters, with the provision that if a customer can show to the satisfaction of the public works director that a significant portion of the metered water usage does not enter the sanitary sewers, the customer will be charged for only that volume entering the sewers, as determined by a method approved by the director of public works.

Volumetric rate per 1,000 gallons:	\$3.7371
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# Sec. C. – Capital Projects rates.

The following base charges shall apply to residential and non-residential customers to provide funding for utility capital projects necessary to maintain the utility system:

Base charge per month for in-city and out-of-city customers:		
Water meters 1 inch or less	\$5.83	
Water meters of 1.5 inches	\$10.78	
Water meters of 2 inches	\$16.74	
Water meters of 3 inches	\$30.63	
Water meters of 4 inches	\$50.46	

# Sec. D. – Billing; delinquent penalty.

All charges for services furnished or rendered by the City of Colleyville Utility Department are due and payable on the date bill is received. If payment is not received within sixteen days of the billing date a (10%) penalty will be imposed for failure to pay by the due date of the bill.

In the event the meter is not delivered to the city for reading, a penalty fee would be imposed as follows:

\$100.00	1 <sup>st</sup> missed reading
\$200.00	2 <sup>nd</sup> missed reading
\$300.00	3 <sup>rd</sup> missed reading

After the third missed reading, the security deposit will be forfeited and the City of Colleyville will revoke the use of the fire hydrant meter.

# Sec. E. – Discontinuance of service, notice; reconnection fee.

1. In the event that any month's charges remain delinquent and unpaid at the time of a subsequent billing's due date, the user or customer shall receive a cut-off notice which will be mailed no later than two working days after the subsequent billing's due date. Services will be disconnected if any arrearages over 30 days are not paid within six working days of the cut-off notice. Where service has been discontinued for failure to pay for service rendered, a charge of \$25.00

shall be made for each meter disconnected before said service shall be restored. In the event the customer requests reconnection at hours other than 8:00 a.m. to 4:30 p.m., said reconnect fee shall be increased to \$75.00.

Sec. 2. THAT the effective date of this ordinance shall be for the bills sent out starting January 1, 2024.

#### AND IT IS SO ORDERED.

The first reading and public hearing being conducted on the 5<sup>th</sup> day of December 2023.

The second reading and public hearing being conducted on the 19<sup>th</sup> day of December 2023.

APPROVED BY A VOTE OF  $\underline{\mathbf{7}}$  AYES,  $\underline{\mathbf{0}}$  NAYS, ON THIS THE 19<sup>TH</sup> DAY OF DECEMBER 2022.

Mayor Bobby Lindamood	_Aye	Mayor Pro Tem Callie Rigney	_Aye
Brandi Elder, Place 1	Aye	George Bond, Place 2	Aye
Scotty Richardson, Place 3	Aye	Ben Graves, Place 4	Aye
Chuck Kelley, Place 5	Ave		

ATTEST:

CITY OF COLLEYVILLE

Christine Loven, TRMC Bobby Lindamood
City Secretary Mayor

### **APPROVED AS TO FORM:**

Whitt L. Wyatt City Attorney